Terms and Conditions (hereinafter “T&C”) for the booking and use of parking spaces provided by Flughafen Friedrichshafen GmbH (FFG)I. Geltungsbereich

These terms and conditions apply to the contractual relationship between Flughafen Friedrichshafen GmbH (FFG) and customers regarding the booking and use of parking spaces.

II. Contract Formation and Service Provision

(1) The contract is concluded directly between FFG and the customer, even if a partner (such as a travel agency) acts as an intermediary. The partner merely conveys communications between FFG and the customer and has no authority to act on behalf of either party. Only the rates and parking terms provided by FFG shall apply. Any additional promises made by the partner are not binding on FFG.

(2) The contractual relationship between the customer and FFG is established only upon confirmation of the booking by FFG, which is sent exclusively to the email address provided during the booking process. FFG is responsible only for sending the confirmation, not for ensuring its receipt.

(3) The billing address cannot be changed after the fact.

(4) Upon conclusion of the contract, the customer obtains the right to park their passenger vehicle once in the FFG parking facility at Friedrichshafen Airport confirmed to them for the period specified in the booking.

(5) Flughafen Friedrichshafen GmbH undertakes to provide the customer with a parking space under the agreed terms. The booking system indicates which parking areas are available for booking. Within this parking facility, there is no entitlement to a specific parking space.

(6) If the renter fails to remove their vehicle from the parking facility after the agreed rental period has expired, the contract for parking services shall be extended for the period following the expiration of the agreed rental period until the vehicle is removed. Unless the product description for the parking areas contains a different provision in this regard, the parking fee applicable to the extended parking period shall be the rate in effect at the end of the agreed rental period for entry without a prior reservation (barrier rate). The additional parking fee incurred in this manner is due for payment at the parking meter upon removal of the vehicle.

(7) If, due to exceptional circumstances, the booked parking product cannot be provided, Flughafen Friedrichshafen GmbH undertakes to offer the customer an alternative parking space under the booked terms or to cancel the booking free of charge. The rebooking or cancellation must be made no later than 24 hours before the start of the parking session.

(8) The customer shall park their vehicle exclusively in the parking facility specified in the booking confirmation. (9) Die Stellplatzbuchung ist nicht übertragbar und ausschließlich für die persönliche Verwendung bestimmt.

(10) Flughafen Friedrichshafen GmbH assumes no liability for cases of force majeure or other disruptions, such as barriers being blocked by other customers. In such cases, Flughafen Friedrichshafen GmbH is not obligated to offer the customer an alternative parking space under the terms of the original booking or to cancel the booking free of charge.

(11) Only passenger cars (PCs) approved for public road use may be parked. Entering the parking lot or using it with vehicles not approved for road use, passenger cars with trailers, other motor vehicles, as well as motorcycles, bicycles, scooters, inline skates, skateboards, etc., is not permitted. The vehicle width may not exceed 2.50 m and the vehicle length may not exceed 5.10 m.

(12) The parking areas at Friedrichshafen Airport operated by Flughafen Friedrichshafen GmbH (FFG), in the version valid at the time of contract conclusion, form an integral part of this contract.

III. Payment

(1) The parking fee for the booked period and, if applicable, the booking fee must be paid immediately upon booking.

(2) Until the parking fee has been paid in full, FFG is entitled to withhold all services it is required to provide under this contract. This also applies in the event that, when booking through a partner, the booking fee was paid to the partner (partner collection) and the partner has not transferred the fee, or has not transferred it in full, to FFG.

(3) If the booked parking duration is exceeded, an additional payment in accordance with Section II, Paragraph 6 is due for the period of the overage. This can be made at the payment machine in the arrival area.

(4) If the actual parking duration is shorter than the booked duration, no credit will be issued for the parking fee already paid.

(5) A refund of the parking fee is also excluded in the event that a customer does not utilize the booked parking service. This is generally the case if the customer has not utilized the parking service on the agreed-upon first day of service. Consequently, the right to receive the booked parking service for the remaining booked period also expires. This does not apply if otherwise agreed upon in the product description of the booked rate.

(6) For cancellations (provided they are permitted under the terms of the booked fare), the fees specified for each product will be charged.

(7) For refunds of overpayments that become necessary due to circumstances for which the customer/claimant is responsible (e.g., double charges resulting from ticket payment despite an existing online booking), FFG may charge the customer/claimant a processing fee of €20.00.

IV. Cancellation

(1) Cancellations are permitted only if expressly provided for in the rate terms and conditions. For non-cancellable rates, no refund of parking fees will be issued.

(2) Cancellations must be made online via the parking space reservation system, citing the relevant reservation number, or through the partner through whom the customer booked the parking service.

(3) The date on which the cancellation is received by FFG is decisive for calculating all deadlines related to cancellations.

(4) In the event of a cancellation, the customer will receive a receipt for the applicable cancellation fees. The customer must retrieve and print the receipt themselves via the booking overview. Additionally, the receipt will be sent by email from Flughafen Friedrichshafen GmbH. However, Flughafen Friedrichshafen GmbH does not guarantee that this email will reach the customer.

V. Access medium

(1) Entry to and exit from the parking facility are barrier-free and utilize automatic license plate recognition. The official license plate number provided at the time of booking serves as the means of identification.

(2) The parking process begins automatically upon entry as soon as the license plate has been detected by the system. Stopping or using a physical access medium (e.g., QR code or ticket) is not required.

(3) A prerequisite for proper use is that the license plate number provided at the time of booking has been correctly entered and is clearly legible. If the license plate is illegible, incorrectly entered, or not detected, the user is obligated to contact the operator immediately via the provided contact options (e.g., service hotline or intercom).

(4) Parking transactions in which the license plate number is not correctly recorded or cannot be linked to a reservation will be treated as parking transactions without a prior reservation and must be paid at the applicable standard rates of the parking facility. In this case, subsequent billing against pre-booked or prepaid services is excluded.

(5) Payment of the parking fee must be made using one of the payment methods listed on-site, either before exiting the parking lot or within the specified time frame (e.g., online within 24 hours). The parking transaction is considered complete and exit is permitted only after full payment has been made.

VI. Privacy Policy

(1) FFG collects, processes, and uses personal data in connection with the booking of parking services.

(2) FFG ensures that the customer’s personal data is collected, stored, and disclosed only to the extent necessary for the contractual provision of services, to which the

customer expressly consents by making the booking and accepting these Terms and Conditions.

(3) Further information on data protection and on the purpose, nature, and scope of the collection, processing, and use of personal data can be found in the Privacy Policy.

VII. Liability

(1) Flughafen Friedrichshafen GmbH shall be liable without limitation for all damages caused by it in cases of willful misconduct or gross negligence.

(2) Otherwise, Flughafen Friedrichshafen GmbH shall only be liable to the extent that it has culpably breached a material contractual obligation. Material contractual obligations are defined abstractly as those obligations whose fulfillment is essential for the proper performance of the contract and on whose compliance the customer may regularly rely. In such cases, liability is limited to compensation for foreseeable, typically occurring damage.

(3) The liability of Flughafen Friedrichshafen GmbH, to the extent that it exists pursuant to paragraphs 1 through 3, extends only to the vehicle itself, not to the vehicle's contents. Otherwise, the liability of Flughafen Friedrichshafen GmbH is excluded to the extent permitted by law. Flughafen Friedrichshafen GmbH is not liable for damages caused by third parties.

(4) The customer is obligated to inspect their vehicle for damage before leaving the parking areas. Any damage must be reported to Flughafen Friedrichshafen GmbH immediately before leaving the parking areas.

(5) The right to use the parking space is limited to the parking of motor vehicles.

Security and safekeeping are only covered by the contract if a rate plan that explicitly includes these services has been booked. Accordingly, Flughafen Friedrichshafen GmbH assumes no duty of care for parked vehicles in connection with any other products.

(6) Flughafen Friedrichshafen GmbH is entitled to a right of retention and a statutory lien on the tenant's parked vehicle based on its claims arising from the lease agreement. If the tenant is in default of payment of Flughafen Friedrichshafen GmbH's claims, the latter may proceed with the sale of the collateral no earlier than two weeks after such sale has been ordered.

VIII. Other Provisions

(1) The place of jurisdiction and performance is Friedrichshafen.

(2) The Airport Regulations are available online at https://www.bodensee-airport.eu/pdf/de/publikationen/170731_FlughafenbenutzungsordnungFlughafenFriedrichshafen.pdf. The terms and conditions for parking spaces at Friedrichshafen Airport operated by Flughafen Friedrichshafen GmbH (FFG) are available online. The Airport Regulations and the Terms of Use for paid parking spaces are an integral part of this contract.

(3) This contract is governed by German law.

(4) In the event of a translation of these contractual terms, only the German version shall be legally binding.

Flughafen Friedrichshafen GmbH

As of: April 7, 2026